

# INTERSTATE TAXI TRUCKS

15-Jul-05

PO Box 398  
Knoxfield  
VIC 3180  
Phone: (03) 9800 3333  
Fax: (03) 9887-8734

Macquarie ACT 2614

Dear Ms

N823ML3069

Thank you for moving with our Removal Service.

We are always very interested in feedback regarding the quality of your Removal.

If you wish to make a comment, please complete the Quick Questionnaire below and return it to us FREE, addressed to:

Removal Services  
Reply Paid 398 (No Postage Stamp Required)  
KNOXFIELD VIC 3180

- 1. Was the driver on time ?  Yes  No
- 2. Was the removal crew friendly and well presented ?  Yes  No
- 3. Were your possessions treated gently and efficiently ?  Yes  No
- 4. Can you suggest any improvements or alterations ?  Yes  No

*Keep doing things as you are. Your enquiry staff and removals staff have the right attitude and training.*

- 5. Will you be recommending us ? *I have already!*  Yes  No

- 6. How did you hear about us ?

*Yellow Pages Telephone directory. - However it*

- 7. Other Comments ? *was the manner and efficiency of your office staff that made our decision to select you easy for us. They both (2 calls) gave out courtesy and "good vibes."*

Thank you again for using our Services.

Managing Director

*The two young gents were considerate and courteous and protected our carpets in addition to the items moved.*